



Asahi Europe & International

# **Policy on Commercial Communication**

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# Introduction

**Asahi Europe & International (AEI) believes strongly in our responsibility to be a force for good, both globally and in the communities in which we operate. An integral part of this is to communicate about and market our products in a responsible way.**

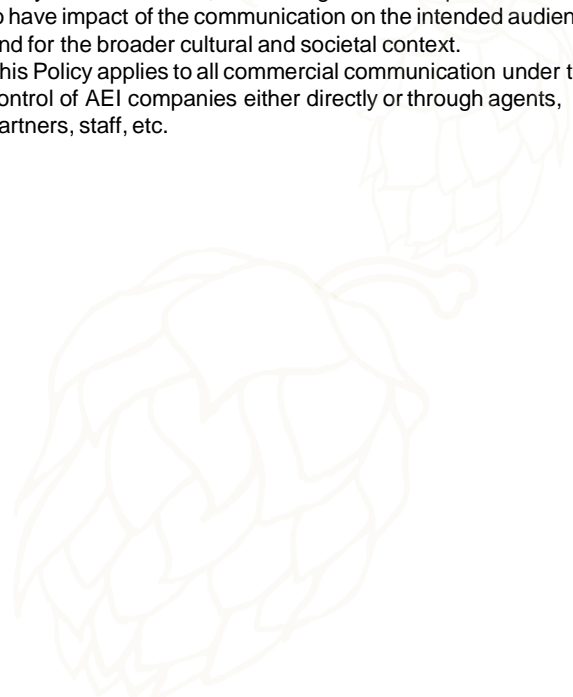
Although beer and alcohol advertising is among the most widely regulated advertising in the world, we recognize that being a responsible advertiser often requires going beyond legal compliance. In addition to compliance with local laws and regulations, we require our companies to adhere to the **AEI Group Policy on Commercial Communication** (the Policy), which establishes consistent standards for the marketing of our brands worldwide. We also expect our agents, partners and anyone acting on our behalf to adhere to the Policy. To ensure our advertising respects local cultural values, we further encourage the adoption of, adherence to and

participation in brewer and other relevant self-regulatory processes and codes in the local markets where we do business.

We share this Policy with retailers, other brewing and alcohol companies that operate in our markets and regions, and any other stakeholders, to support the improvement of standards across the industry. This policy is also available at [www.asahiinternational.com](http://www.asahiinternational.com).

Sales and marketing personnel are essential to help protect our license to trade, which includes the marketing and promotion of our brands. Every person holding sales or marketing responsibilities is accountable for knowing and following the various policies (Policy on Commercial Communication, Market Research Policy, etc.) and local procedures. All such persons are expected to follow both the spirit and the letter of the Policy in their activities, to have regard for the opinions and likely to have impact of the communication on the intended audience, and for the broader cultural and societal context.

This Policy applies to all commercial communication under the control of AEI companies either directly or through agents, partners, staff, etc.



# Section A:

## Code of Commercial Communication

**The Code of Commercial Communication ('the Code') provides AEI companies and their partners, agents and others working on their behalf with consistent, minimum content and placement standards for commercial communication.**

The term 'commercial communication' means product brand advertising and promotion in all media including direct marketing, digital media, the internet, text messaging, packaging, brand promotions, brand public relations activity, experiential marketing programmes, product placement, merchandising, point-of-sale materials, brand sponsorship and category marketing.

Communication is considered 'commercial communication' and regulated by the Code if it:

- Supports brand sale and marketing
- Is conducted directly, indirectly or is being deliberately inspired by a brand

'Commercial communication' does not include research (Market Research Policy applies), communication devoted exclusively to sustainable development and preventing the irresponsible consumption of alcohol, press releases, corporate communication, or statements to the media or government.

### Basic Principles

#### **01 Commercial communication must:**

- be legal, decent, truthful and conform to accepted principles of fair competition and good business practice;
- be clearly distinguishable in its commercial nature;
- be prepared with a due sense of social responsibility;
- comply with all legislative and regulatory requirements;
- not be unethical or otherwise impugn human dignity or integrity;
- be mindful of sensitivities relating to local cultural values, gender, race, sexual orientation and religion; and
- not employ themes, images, symbols or figures that are likely to be considered illegal, offensive, derogatory, demeaning or disparaging.

### Preventing Underage Appeal

**02** Commercial communication may not be directed at persons under the legal drinking age (or in countries without a legal drinking age at persons under the age of 18).

**03** Paid actors or models in commercial communication must be a minimum of 25 years old at the time they are approached to participate and should reasonably appear to be and behave in a way that is consistent with their age. In the case of brand promotions, all members of the promotional teams must be at least 21 years old.

In a controlled environment, where an age affirmation mechanism is used to ensure the user/viewer is of legal drinking age (or in countries without a legal drinking age over the age of 18) unpaid actors may be younger than 25 years but they must be above the legal drinking age.

**04** All persons visible in user-generated content must be over the legal drinking age, unless they are incidental and clearly are not alcohol consumers (e.g. within a family photograph). If such content is re-used by or on behalf of AEI companies then clause 3 (above) applies.

**05** Commercial communication may not employ cartoons, characters (either real or fictional, including cartoon figures or celebrities), animals, icons, music or other elements that are intended to have primary appeal to persons under the legal drinking age.

**06** Commercial communication may only be placed in print, radio, television, on any form of digital media including the internet, social media and text messaging, where at least 75% of the audience is reasonably expected to be of legal drinking age (or in countries without a legal drinking age over the age of 18). A placement will be considered reasonable if the audience composition data reviewed prior to the placement satisfied the placement criteria and were the best available data for that medium at that time.



**07** All websites controlled (owned or managed) by AEI companies that serve marketing purposes must include an age affirmation mechanism (e.g. age gating, subscription/remember me option, sign-in with social media profile etc.) to ensure only visitors above legal drinking age (or in countries without a legal drinking age over the age of 18) enter the website.

**08** For all websites under the control of AEI companies, additional controls must be used that include:

- a. Age verification software that places a cookie (small piece of code) on a user's computer to prevent him / her from leaving a site and re- entering their date of birth during the same session in order to gain entry to a site.
- b. Appropriate metadata to support content control software.
- c. Redirection to an appropriate social aspect website intended for underage people for those that fail the age affirmation process.

**09** Additional age affirmation prompts should be located within sections of the website where consumers can purchase merchandise.

**10** Whenever content from AEI companies' controlled platforms is able to be shared, a clear reminder or 'Forward Advice Notice' must be included stating that any recipient must also be over the legal drinking age (or in countries without a legal drinking age over the age of 18).

**11** In countries where technology is available to verify consumer data against government databases, AEI companies must consider implementing such technology.

## Responsible Drinking

**12** Commercial communication may not depict, promote or sponsor situations where alcohol is being consumed rapidly in large quantities, involuntarily, as part of a drinking game or as a result of a dare or peer pressure.

**13** Commercial communication may not portray persons lacking or having diminished control over their behaviour, movement, vision or speech as a result of consuming alcohol, or in any way suggest that intoxication is acceptable.

**14** Commercial communication may not present refusal, abstinence or moderate alcohol consumption in a negative light.

**15** Commercial communication may not depict or suggest alcohol consumption before or during activities that, for safety reasons, require a high degree of alertness, judgment, precision or co-ordination (for example driving, operating machinery or other hazardous activities).

**16** Commercial communication may not depict or suggest alcohol consumption during working hours at the workplace, except when portraying taste testers or members of taste panels.

## Alcohol Content

**17** Commercial communication may not encourage choice of a brand by emphasizing its higher alcohol strength or the intoxicating effect of alcohol generally. Factual information regarding a brand's alcohol content is acceptable on product labels where permitted by law.

## Performance

**18** Commercial communication may not suggest physical prowess, power or strength as a result of consuming alcoholic beverages. Anyone who is featured in commercial communication may not be shown consuming beer before or during any athletic event or other endeavor requiring exceptional physical ability, power or strength.

## Health Aspects

**19** Commercial communication may not depict or include pregnant women or promote consumption of alcohol during pregnancy.

**20** Commercial communication may not claim that alcohol has curative qualities, nor offer it expressly as a stimulant, sedative, tranquilizer or delivering energizing or stimulating effects.

**21** Commercial communication may not suggest that alcoholic beverages should be consumed for potential net health benefits.

## Violence and Anti-Social Behaviour

**22** Commercial communication may not have an association with violent or anti-social imagery or behaviour, or with illicit drugs or drug culture, or suggest consumption of alcohol in a way breaching legal regulations.

## Social / Sexual Success

**23** Commercial communication may not imply that the consumption of alcoholic beverages is essential to business, academic, sporting or social success.

**24** Commercial communication may not portray nudity or suggest that alcohol beverages can contribute directly to sexual success or seduction. Anyone who is featured in commercial communication should not be posed in a position or stance that is overtly sexual in nature.

**25** Apparel should be appropriate to the overall context of the commercial communication.

## Brand Promotions; Promotional and Display Items

**26** No brand promotions may be directed to persons under the legal drinking age (or in countries without a legal drinking age to persons under the age of 18).

**27** All promotions and promotional materials must follow cultural standards of good taste and not encourage irresponsible consumption of alcohol.

**28** No games that require drinking alcohol as an element of the game are allowed.

**29** Attendees should be encouraged to assume personal responsibility for their decision whether or not to drink alcohol.

**30** Alcoholic beverages must not be supplied to visibly intoxicated persons. Servers must be trained, preferably with a certified programme if available.

**31** Water and soft drinks must be available wherever possible during the promotion.



**32** All brand promotion materials and retail displays with company or brand logos must comply with the other provisions of this Code. Promotional items or merchandise may not be of primary appeal to persons under the legal drinking age (e.g. children's toys) or in countries without a legal drinking age to persons under the age of 18.

## Responsibility Message

**33** Where none is mandated by law, a clearly visible and noticeably placed responsibility message must be included in all commercial communication, wherever appropriate. There are some exceptions for non-alcoholic beer brands (e.g. packaging, s.35), see Annex 1 for further information.

**34** A responsibility message is defined of the following statements / icons related to statements:

- a. Don't drink and drive.
- b. For people over the age of (legal drinking age) only.
- c. Pregnant women should not drink alcohol.
- d. Link to [www.aboutalcohol.com](http://www.aboutalcohol.com) or the local version of that website is a mandatory part of responsibility message.

**35** With respect to packaging, the following information must occur on both primary and secondary pack:

- Details of how to access [www.aboutalcohol.com](http://www.aboutalcohol.com) or the local version of that website; AND
- Three icons representing the three responsibility statements (on drink driving, legal drinking age, & pregnancy).
  - The design of these icons may vary or be replaced with a written statement, subject to local regulation or consumer recognition.
- Any locally mandated responsibility message, where relevant.

For alcohol free extensions of alcohol brands, primary and secondary packaging must only include:

- Details of how to access [www.aboutalcohol.com](http://www.aboutalcohol.com) or the local version of that website; AND
- The Legal Drinking Age icon or written warning;
- Any locally mandated responsibility message (where relevant).

It is not necessary for alcohol-free brands to include the icons representing the drink driving or pregnancy responsibility messages, but the option to include those remains.

**36** A responsibility message or icon should be included in all commercial communication (including downloadable and shareable assets, for example, videos, photos, applications or user- or collaborator-generated content used, or reused by or on behalf of AEI companies), except on permanent point-of-sale items (e.g. glassware, neon signs, chairs), consumer novelty items (e.g. pens or t-shirts) and when the size of an advertising unit makes the responsibility message illegible (for example in digital advertising where the image is equal to or smaller than 80 pixels in both dimensions), where a message is recommended but optional.

## Digital Media

**37** All content, including user-generated content, on AEI companies controlled (owned or managed) digital platforms should be compliant with this Code. Content should be moderated on a regular and frequent basis.

**38** User-generated content that is subsequently used in commercial communication should have the permission of the original user or owner of the content.

**39** All content generated in cooperation with, or deliberately inspired by, ABEG companies presented on digital platforms managed by external entities and persons cooperating with ABEG companies should be compliant with this Code.

**40** All websites controlled by AEI companies must show a link to [www.aboutalcohol.com](http://www.aboutalcohol.com) or to the local version of that website.

## Direct Communication

**41** AEI companies must receive specific consumer consent, including date of birth affirmation, prior to delivering one-to-one communication to consumers, excluding the communication to obtain consumer permission itself. One-to-one communication may not be directed to persons under the legal drinking age (or in countries without a legal drinking age to persons under the age of 18).

**42** AEI companies should provide a clear and transparent mechanism for consumers to opt out of receiving direct commercial communication.

**43** All direct commercial communication and data management processes should comply with the Personal Data Protection and Handling Policy.

## Brand Names

**44** Brand names and any corresponding packaging, labels, internet and social media domain names may not use disparaging colloquial names (e.g. 'alcopop'), convey sexual innuendo or use terms typically associated with intoxication or irresponsible consumption.

## Brand Sponsorship

**45** Brand sponsorship for the purpose of the Code means any commercial agreement by which a AEI company contractually provides financing or other support in order to establish an association between the company's brands and a sponsorship property (e.g. sport, music, community event) for the granting of certain agreed direct or indirect rights or benefits.

**46** Sponsorship may also include arrangements where no rights or benefits are granted to an AEI company, but where the provision of services, financing or support (e.g. providing bar services to an event) may be perceived as a direct endorsement of the commercial partner by AEI.

**47** AEI companies may not engage in sponsorship agreements unless at least 75% of the audience for the event (meaning those primarily attending the event) are reasonably expected to be over the legal drinking age (or in countries without a legal drinking age over the age of 18).

**48** AEI companies may not engage in sponsorship agreements unless the relevant Sales and Marketing Responsibility Committee approves the nature and elements of the sponsorship proposal.

**49** This Code applies to the overall sponsorship agreement, including any sponsored event material carrying company or brand logos, for the duration of the sponsorship agreement. Sponsorship items may not be of primary appeal to persons under the legal drinking age (e.g. children's toys) or in countries without a legal drinking age to persons under the age of 18.

**50** General sport or music sponsorships featuring brand logos are acceptable as long as there is no suggestion in the commercial communication that alcohol consumption contributes to athletic or musical success.

## Energy content

**51** Beyond the information that must be displayed on packaging by law, energy content information in calories or kilojoules per 100 milliliters must be displayed on primary and secondary packaging of all our products. Other nutrients can be displayed on a voluntary basis, if not stated differently by law.

# Section B:

## Oversight and Enforcement

**This section of the Policy provides AEI companies with consistent, minimum standards for the oversight and enforcement of the Code of Commercial Communication ('the Code').**

AEI believes in the self-regulation of our marketing activities, and of the industry as a whole. This is why we are committed to putting into place effective enforcement procedures in all of the markets in which we operate, including third-party non-industry participation wherever possible.

The Sales and Marketing Responsibility Committee (SMRC) outlined herein is responsible for the sign off, monitoring and evaluation of all commercial communication, as well as any complaints that the company receives about commercial communication.

The SMRC should also allow for the discussion and deliberation of social and market forces that will affect or impact on communication both now and in the future and should report to the local Executive Committee on its activities and any extraordinary issues that it encounters.

### Sales and Marketing Responsibility Committee

**01** All AEI companies must have an internal Sales and Marketing Responsibility Committee (SMRC).

**02** The SMRC must not be chaired by an employee from the marketing or sales division and such employees cannot make up the majority of decision-making SMRC members, although employees from these divisions may participate as members.

**03** There must be at least one employee from the corporate affairs and legal departments that participates in the SMRC. Corporate Affairs and Legal represent two mandatory votes within the SMRC voting process.

**04** Employees from other divisions may serve on the SMRC based on their overall reputation for good judgment, awareness of cultural diversity or relevant experience and represent optional votes within the SMRC voting process.

**05** AEI companies are encouraged to participate in a national or industry self-regulatory association with non-industry participation in complaint handling (where available) or to appoint an independent committee member to the SMRC.

**06** In the event that the SMRC is unable to reach a consensus on whether a commercial communication complies with the Code, the SMRC Committee members shall appeal to the Managing Director, who shall act as the final arbitrator after considering the conflicting viewpoints. If the agreement cannot be found even after engaging the local Managing Director, the local SMRC can seek out for direction to AEI SMRC committee.

### Enforcement and Monitoring

**07** The SMRC is charged with ensuring that all commercial communication, as defined, complies with the Code. This includes, but is not limited to, product brand advertising and promotion in all media, including direct marketing, digital media, the internet, text messaging, packaging, brand promotions, brand public relations activity, experiential marketing programmes, product placement, merchandising, point-of-sale materials, brand sponsorship and category marketing.

**08** Approval and monitoring processes and procedures should be specified in the terms of reference of the SMRC to support compliance with the Code within new ways or new platforms of commercial communication including, but not limited to mechanisms for:

- a. Final review and approval of all commercial communication, including that which has been modified as a result of SMRC feedback.
- b. Assessing compliance with the 75% threshold for audience data.
- c. Approval of concept, main features, themes, proactive and static content and of model responses for digital platforms.
- d. Monitoring and moderating user-generated or interactive content, including social media sites, commentwalls, interactive features, applications etc.

**09** Outcomes of the moderation process and actions taken in relation to user-generated content should be reported to the SMRC regularly.

**10** The SMRC will ensure that the marketing or sales team are monitoring the latest available audience data for relevant outlets on an ongoing basis to ensure all AEI companies are meeting the 75% threshold using reasonably available data.

**11** The SMRC is also charged with submitting regular data to AEI and Asahi Group Holdings to confirm compliance with local advertising codes, including declarations on audience share.

**12** All marketing contracts of AEI companies must include a reference to the Code that requires them to abide by the Code in their activities.

## Complaints

**13** The SMRC is responsible for creating and managing a complaints mechanism.

**14** The complaints mechanism:

- a. Must be transparent and readily accessible to those inside and outside of the company.
- b. Must conform to agreed best practice standards to ensure that it is robust, independent and impartial.
- c. Should link to relevant external independent complaints mechanisms where possible, so that complaints can be escalated or dealt with externally where necessary.

**15** The complaints mechanism could be a recognized external mechanism that meets the requirements of the Code and that acts independently to review complaints on behalf of an AEI company.

**16** AEI companies are encouraged to make decisions arising from the complaints mechanism available publicly.

## Education

**17** The SMRC is charged with providing internal and external marketing and sales personnel with a copy of the Code on an annual basis. New marketing and sales employees or agencies shall receive a copy of the Code as part of the induction programme.

**18** The SMRC is charged with overseeing and ensuring implementation of training related to the Code for relevant employees, which shall be conducted on an annual basis. Particular care should be taken in providing training to members of the SMRC to ensure understanding of the scope and application of the Code.

## Reporting

**19** As a governance body that makes decisions on behalf of a AEI company, the SMRC shall report regularly to the local Executive Committee on its activities including decisions arising from the complaints mechanism.



# Annex I:




## Rules for Non-Alcoholic Beer Brands





These rules are applicable to commercial communication of non-alcoholic beer brands. If any questions arise on how to apply the document, please contact your local SMRC.



✓ = the rule remains same      ✗ = the new rule is applied

AREA	CURRENT RULE	NON-ALCOHOLIC LINE EXTENSIONS OF ALCOHOLIC BRANDS	STAND-ALONE NAB BRANDS	EXPLANATION
PREVENTING UNDERAGE APPEAL	Commercial communication may not be directed at persons under the legal drinking age (LDA).	✓		
	Paid actors or models must be older than 25 years (promotion team must be at least 21 years old).	✓	✗	Paid actors, models or promotion team must be older than LDA and should reasonably look and behave in a way that is consistent with their age.  The environment of commercial communication must be of adult nature.
	In a controlled environment, non-paid actors may be younger than 25 years, but above LDA.	✓	✗	When communicating stand-alone non-alcoholic flavoured brands only, non-paid/paid actors may be younger than LDA, but they must <ul style="list-style-type: none"> <li>be older than 12,</li> <li>only appear in the background of the communication visual,</li> <li>not consume the product being advertised.</li> </ul> Such commercial communication using actors younger than 18 must be mindful of sensitivities relating to local cultural values and market/public perception of the brand and approved by SMRC.
	Commercial communication may not use cartoons, characters, etc. that are intended to have primary appeal to persons under LDA.	✓		
	Commercial communication must comply with the 75 : 25 rule	✓	✗	see below
	All websites must be controlled by age affirmation mechanism.	✓	✗	Websites of stand-alone brands do not have to have age gates.

AREA	CURRENT RULE	NON-ALCOHOLIC LINE EXTENSIONS OF ALCOHOLIC BRANDS	STAND-ALONE NAB BRANDS	EXPLANATION
RESPONSIBLE DRINKING	Commercial communication may not depict, promote or sponsor situation where alcohol is being consumed rapidly, involuntarily, as a part of drinking game.		✓	
	Commercial communication may not portray intoxicated persons.		✓	
	Commercial communication may not present refusal, abstinence or moderate alcohol consumption in a negative light.		✓	
	Commercial communication may not depict or suggest alcohol consumption before or during activities that, for safety reasons, require a high degree of alertness, judgment.		✗	Commercial communication must be mindful of sensitivities relating to local cultural values and market/ public perception of the brand.
	Commercial communication may not depict or suggest alcohol consumption during working hours at the workplace.			
ALCOHOL CONTENT	[Not relevant] Commercial communication may not encourage choice of a brand by emphasizing its higher alcohol strength or the intoxicating effect of alcohol generally.		Not relevant.	
PERFORMANCE	[Not relevant] Commercial communication may not suggest physical prowess, power or strength as a result of consuming alcohol beverages.		Not relevant.	
	Commercial communication may not show consuming beer before or during any athletic event or other endeavor requiring exceptional physical ability, power or strength		✗	Commercial communication must be mindful of sensitivities relating to local cultural values and market/ public perception of the brand.
HEALTH ASPECT	Commercial communication may not depict or include pregnant women or promote consumption of alcohol during pregnancy.		✓	
	Commercial communication may not claim that alcohol has curative qualities, energizing or stimulating effects, etc.		Not relevant.	All nutritional and health claims must follow regulatory approval process and be approved by quality assurance and legal teams.
	Commercial communication may not suggest that alcohol beverages should be consumed for potential net health benefits			
VIOLENCE AND ANTI-SOCIAL BEHAVIOR	Commercial communication may not have an association with violent or anti- social imagery or behavior.		✓	
SOCIAL/ SEXUAL SUCCESS	Commercial communication may not imply that alcohol beverage consumption is essential to business, academic, sporting or social success.		Not relevant.	

AREA	CURRENT RULE	NON-ALCOHOLIC LINE EXTENSIONS OF ALCOHOLIC BRANDS	STAND-ALONE NAB BRANDS	EXPLANATION
BRAND PROMOTIONS	Commercial communication may not be directed to persons under LDA.			see below
	No games that require drinking alcohol as an element of the game are allowed	Not relevant.		
	Water or soft drinks must be available during the promotion.			
RESPONSIBILITY MESSAGE	Responsible drinking message must be included in all commercial communication.	Responsible drinking message is mandatory for primary and secondary packaging. For other commercial communication, RDM remains optional, unless mandated by local regulation.		LDA warning logo (or written equivalent) and responsibility website must be displayed on primary and secondary pack of non-alcoholic beers, or similar brand extensions. It is not necessary for alcohol-free brands to include the icons representing the drink driving or pregnancy responsibility messages, but the option to include those remains.

DIRECT COMMUNICATION	Direct communication must be directed to persons above LDA.			
BRAND SPONSORSHIP	Brand may not engage in sponsorship agreements unless at least 75% of audience is adults.			see below
	Brand sponsorships must be approved by local SMRC.			

AREA	NON-ALCOHOLIC LINE EXTENSIONS OF ALCOHOLIC BRANDS	STAND-ALONE NAB BRANDS	75:25 RULE -> 50:50 RULE
Placement in media (digital, print, TV)			It is allowed to promote stand-alone NAB brands at events/in media/via sponsorships where at least 50% of the audience is reasonably expected to be of LDA. Commercial communication shall not emphasize the beer aspect of the drink, if the rule 50:50 is to be applied.
Sponsorships agreements			
Eventmanagement			

## PLACEMENT ON SHELVES

Non-alcoholic line extensions may be placed:

- in beer sections (primary placement)
- anywhere, but not near products with clear underage appeal (secondary placement)

Stand-alone brands may be placed:

- anywhere, but not near products with clear underage appeal (primary and secondary placement)

# Annex II:

## Rules for Craft Breweries

Commercial communication of Craft Breweries shall be governed by the rules and principles included in POCC. However, the exceptions below provide space for craft beers to differentiate their commercial communication from the standard commercial communication of other brands.

### Definition of Craft Beer

**01** This policy applies to any brewery brewing seasonal, special and small-batch beers amounting to less than overall capacity of 30 thousand HL per year.

### Exception to the rules concerning the Sales and Marketing Responsibility Committee

**02** Craft beer commercial communication is not approved by the Sales and Marketing Responsibility Committee. The role of the Sales and Marketing Responsibility Committee as described in Section B: Enforcement and Monitoring shall be replaced by the Steering Committee for Craft Beers. This committee approves craft beer commercial communication on a quarterly basis / as needed during its regular sessions. The Steering Committee for Craft Beers must include at least one employee from Corporate Affairs and/or the Legal Department.

Other members of the Steering Committee are selected based on local needs.

### Exception to the rules concerning the responsible drinking message

**03** The rules for using the responsible drinking message follow the principles stated in this policy in the section A, paragraph 33 – 36 and display of energy content as set in section A, paragraph 51.

The usage is governed by the Steering Committee for Craft Beers, who is also approving the artwork of the icons and wording and display of the responsible drinking message.

The basic requirements concerning the responsible drinking message include:







- a. The responsible drinking message must be in the format of an easily comprehensible message or text which discourages consumers from irresponsible alcohol consumption.
- b. The responsible drinking message must be clearly visible and legible and contains all parts: no drinking while driving, no drinking by pregnant women, no drinking by underage persons, and access to [www.aboutalcohol.com](http://www.aboutalcohol.com) or the local version of that website.

**04** Display of energy content in calories/kilojoules per 100 ml is also mandatory.

**05** Other conditions shall remain unchanged. In the case of any questions, get in touch with your local Sales and Marketing Responsibility Committee.

# Annex III:

## 5 safeguards for digital platforms

	GENERAL PRINCIPLES						
AGE-AFFIRMATION MECHANISM	Access to commercial alcohol communications should be restricted to adult consumers only.	<ul style="list-style-type: none"> <li>Select category: "Brewery"</li> <li>settings General Age restrictions "Alcohol-related".</li> </ul>	<ul style="list-style-type: none"> <li>Requested from your Account Manager.</li> </ul>	<ul style="list-style-type: none"> <li>Requested from your Account Manager.</li> </ul>	<ul style="list-style-type: none"> <li>Set at channel level and at video level.</li> </ul>	<ul style="list-style-type: none"> <li>Composed of Date of birth, Country of residence, and might contain a "Remember me" disclaimer.</li> </ul>	<ul style="list-style-type: none"> <li>Ideally at the pre-installation stage</li> <li>or after the first-time login to app.</li> </ul>
FORWARD ADVICE NOTICE (FAN)	Consumers need to be informed and reminded of their responsibility that commercial alcohol communications should not be shared with underage people in order to protect minors.	<ul style="list-style-type: none"> <li>In the 'About' section</li> <li>i.e. "Please only share our posts with those who are of legal drinking age".</li> </ul>	<ul style="list-style-type: none"> <li>In the description</li> <li>i.e. "Forward to those of legal drinking age only".</li> </ul>	<ul style="list-style-type: none"> <li>In the description on the landing page</li> <li>i.e. "Please do not share or forward to anyone underage".</li> </ul>	<ul style="list-style-type: none"> <li>In the description of the channel and/or in the 'About' section.</li> </ul>	<ul style="list-style-type: none"> <li>Only required if the website does allow shareable/forwardable content.</li> </ul>	<i>Not relevant.</i>
RESPONSIBLE DRINKING MESSAGE (RDM)	It needs to be clear that brands are committed to responsible drinking and that they strongly encourage their consumers to enjoy their products in moderation.	<ul style="list-style-type: none"> <li>Included at least once, in either the 'About' section or the cover photo, with link to local RM website or about alcohol</li> <li>i.e. "Drink &lt;brand&gt; in moderation".</li> </ul>	<ul style="list-style-type: none"> <li>In the description with link to RM website</li> <li>i.e. "Please enjoy &lt;brand&gt; responsibly".</li> </ul>	<ul style="list-style-type: none"> <li>Included at least once, in either the 'About' section or the cover photo, with link to RM website</li> </ul>	<ul style="list-style-type: none"> <li>Included at least once, in either the 'About' section or the cover photo, with link to RM website</li> </ul>	<ul style="list-style-type: none"> <li>It should be easily visible on the landing page, with link to RM website</li> </ul>	<ul style="list-style-type: none"> <li>It should be easily visible on the main description of the app, at the pre-installation stage.</li> </ul>
TRANSPARENCY / OFFICIAL SIGNPOST	Digital marketing activities shall be carried out in a transparent way in order to avoid misleading consumers about their commercial purpose.	<ul style="list-style-type: none"> <li>"Verification badge" from Account Manager</li> <li>or in the 'About' section of official website of brand.</li> </ul>	<ul style="list-style-type: none"> <li>"Verification badge" from Account Manager.</li> </ul>	<ul style="list-style-type: none"> <li>"Verification badge" from Account Manager</li> </ul>	<ul style="list-style-type: none"> <li>Official signpost</li> <li>or in the 'About' section. "This is the official &lt;include brand&gt; channel".</li> </ul>	<ul style="list-style-type: none"> <li>Made clear through the trademark, terms &amp; conditions, official company information, etc.</li> </ul>	<ul style="list-style-type: none"> <li>Logo / Brand name / identifying company info should be easily visible on the main description of the app, at the pre-installation stage.</li> </ul>
USER-GENERATED CONTENT	It needs to be clear that brands do not condone any user-generated content that would promote inappropriate or excessive alcohol consumption.	<ul style="list-style-type: none"> <li>In the 'About' section as link to a website with the policy in the 'More Info' section;</li> <li>or directly mentioned in the 'Story' section.</li> </ul>	<ul style="list-style-type: none"> <li>Through a self-evident web address leading to the UGC policy. However non-clickable, it leads to a real website.</li> <li>Or in a visible way on the branded website, provided that in the Profile bio it's stated that the UGC rules can be found there.</li> </ul>	<ul style="list-style-type: none"> <li>In the description.</li> </ul>	<ul style="list-style-type: none"> <li>In the 'About' section:</li> </ul>	<ul style="list-style-type: none"> <li>Only required if the website does allow for UGC.</li> </ul>	<i>Not relevant.</i>